



Russell Hobbs

Washing Machine Instruction Manual



Model number:
RH1042 (B)

For Customer Services & Spare Parts please call **0345 208 8750**
Opening times: Monday - Friday 8am – 6pm & Saturday 9am – 1pm
or visit us at www.productcareuk.com

IMPORTANT:



Before using your appliance, please read this manual carefully and keep it for future reference.

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Safety Instructions



Important note:

Please read this booklet before installing and switching on this appliance. The manufacturer assumes no responsibility for incorrect installation and usage as described in this booklet.

- **This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.**
- Do not use an extension lead for this appliance. Only plug directly into a wall socket.
- Do not plug in damaged plug sockets.
- In case the power cable becomes damaged, contact Customer Services on **0345 208 8750** for advice.
- Never pull the cable when unplugging – always grip the plug itself.
- Do not plug-in or pull-out the plug from the receptacle with wet hands to prevent electric shock.
- Never touch the machine with wet hands or feet.
- Never open the detergent drawer when the appliance is running.
- Never force the door to open when the washing machine is running.
- Do not touch discharging hose and water during discharging as the appliance may reach high temperatures when running.
- In case of any breakdown, unplug the appliance first and then turn the tap off. Do not attempt to repair by yourself, always contact Customer Services on **0345 208 8750** for advice.
- Remember that packaging materials of your machine may be dangerous for children.
- Keep the packaging materials in a place where children cannot reach or dispose of them appropriately.
- Do not allow your children to play with the washing machine as it is an electrically driven appliance.
- Keep your pets away from your machine.



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Safety Instructions



- Your appliance should only be used by adults in line with the information provided in this user's manual.
- Your machine is designed to be used domestically. Commercial use will cause your warranty to be cancelled.
- Anyone's intervention to your machine except for a qualified engineer, in anyway will cause your warranty to be invalid.
- Ideal operating temperature of your machine is 15-25°C.
- Do not place your machine on carpet as this will block ventilation of the base.
- Do not keep inflammable liquids near your machine.
- You should remove the transport bolts of your machine before the first usage. Faults occurring in machines operated with transport bolts fitted are not covered by the warranty.
- Do not put the discharging hose of your machine in a bucket or sink.
- Your machine is not covered under warranty for faults caused by any kind of external factors (pesticides, fire, etc.).

To avoid fire, electrical shock and other accidents, please remember the following:

To ensure your safety, an earthed power supply should be used.

- Only the voltage indicated in power label can be used. If you are not clear of the voltage at home, please contact your electricity supplier.



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Product Fiche

Brand: Russell Hobbs

Model: RH1042 (B)

Rated capacity: 5.0kg

Energy efficiency class: A+

Washing performance class: A (*A: Higher G: Lower*)

Rated capacity (Cotton 60° full load) (kg) 5,0

Energy efficiency class A+

Energy consumption (kWh/annum)* 167

Water consumption (L/annum)** 9240

Spin-drying efficiency class C

Noise (Washing) (dB(A)) 58

Noise (Spinning) (dB(A)) 77

Max spin speed (rpm)*** 1000

Remaining moisture content (%)*** 62

Energy consumption (cotton 60° full load)(kWh/cycle) 0,85

Energy consumption (cotton 60° partial load)(kWh/cycle) 0,66

Energy consumption (cotton 40° partial load)(kWh/cycle) 0,52

Water consumption (Cotton 60° full load)(L/cycle) 43

Water consumption (Cotton 60° partial load)(L/cycle) 41

Water consumption (Cotton 40° partial load)(L/cycle) 41

Power consumption (off-mode)(W) 1,00

Power consumption (left-on mode)(W) 2,00

Program duration (min) (cotton 60° full load) 190

Program duration (min) (cotton 60° partial load) 145

Program duration (min) (cotton 40° partial load) 140

Note:

- Programme number 3 (Standard 60 ° C cotton programme) and programme number 4 (standard 40 ° C cotton programme) are the standard washing programmes to which the information on the label and the fiche relates, that these programmes are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions.
- The actual water temperature may differ from the declared cycle temperature.
- Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full load and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.
- Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full load and partial load. Actual water consumption will depend on how the appliance is used.
- Based on test results of standard 60 ° C cotton programme at full load and partial load, and standard 40 ° C cotton programme at partial load.
- Program duration, energy consumption and water consumption values may vary according to wash load weight and type, selected extra functions, tap water and ambient temperature.



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Savings & Efficiency Information

Some important information to get more efficiency out of your appliance:

- The amount of laundry you put in your washing machine should not exceed the maximum amount indicated in the programme table. By avoiding overloading, your machine should run more efficiently.
- Not using the pre-wash feature for normal and lightly soiled laundry should save electricity and water.

Describing Energy label and Saving energy

- Energy and water consumption may vary based on water pressure, water hardness, water temperature, ambient temperature, laundry amount, additional function selection, voltage fluctuations.
- It will reduce energy and water consumption when used with the laundry capacity proposed for the selected programme.
- Wash your less dirty or daily laundries in short programmes.
- Carry out cleaning and maintenance periodically, use your machine in convenient time intervals specified by electricity vendor.

Care label

Graphic	Symbol	Illustration	Graphic	Symbol	Illustration
		Hand Wash			No Machine Wash
		Washing (including Machine Wash and Hand Wash)			Do not Wash
		Dry Clean			No Dry Clean
		Warmly Dry Clean			No Wring
		Bleach			No Bleach
		Tumble dry			Do not Tumble Dry
		Iron			Do not Iron
		Steam Iron			Iron with Cloth
		Medium Temperature and Max. Temperature 150°C			Dry after Wash
		Line Dry			Line Dry in Shade



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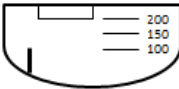
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Before using your Appliance

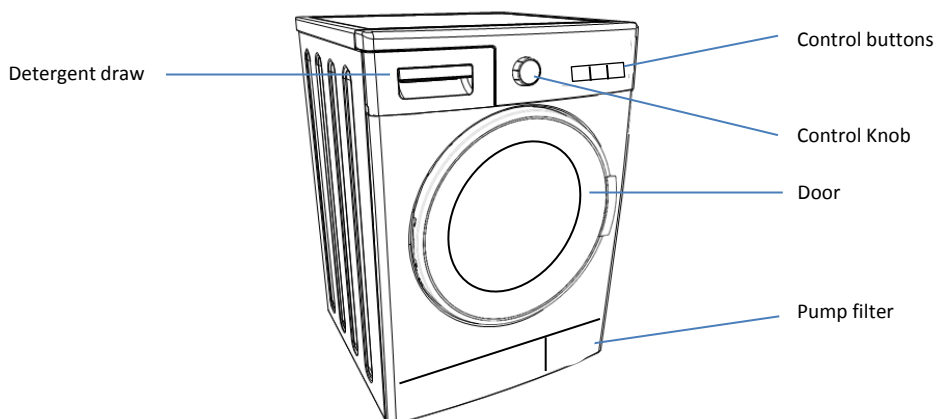
- Transportation screws which are located at the back of the machine, must be removed before using or running the machine. You will void the manufacturer's guarantee if these are not removed before using or running the machine
- Before installation, check that all parts listed below are present. If any parts are missing, please contact the product care service team on 0345 208 8750.

Inlet hose	Manual	Cap holder	Liquid detergent apparatus
			

Note

The drawings in the book may vary from your washer model. They are designed to show the different features of all models covered by this book. Your model may not include all features.

The Front of the machine

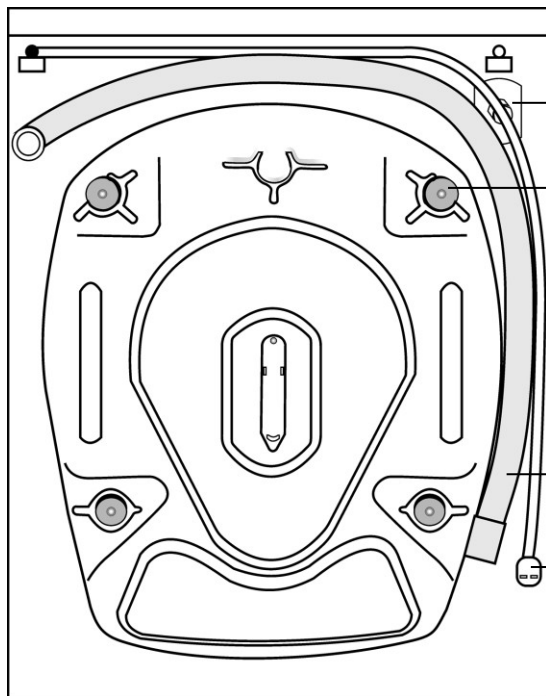


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Before using your Appliance

The Back of the machine



Water inlet valve

Transport bolts
Remove all transit bolts
before installation

Outlet hose

Power cable



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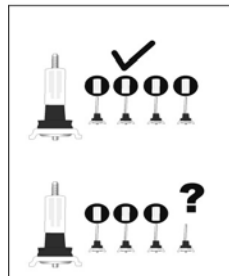
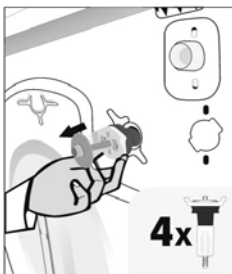
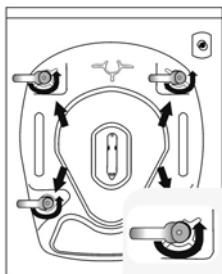
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Installation

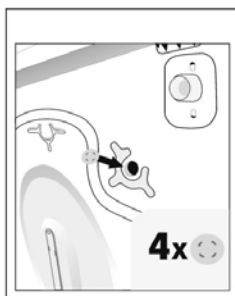
Before operating the washing machine, remove the 4 transportation screws and rubber spacers from the back of the machine. If the screws are not removed, it may cause heavy vibration, noise and product malfunction (voiding the guarantee).



Unscrew the 4 screws with a wrench, spanner or cross-tip screwdriver. Keep the four screws as they will need to be re-used if the machine has to be transported.



Close the holes with the cap holders supplied.



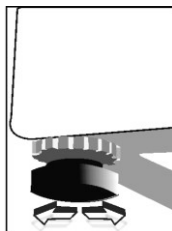
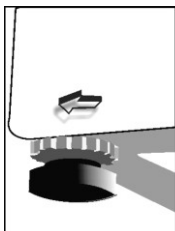
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Installation

Feet adjustment

- Adjust the level of washing machine by the adjustable feet. Please check if there is a gap between the four adjustable feet and the floor. If there is then adjust the level of the washing machine by turning the adjustable feet. Make sure that the machine does not sway and that it is completely level. After the adjustment is finished, turn the fixing nuts up tightly, so that the adjustment that has been made is fixed.

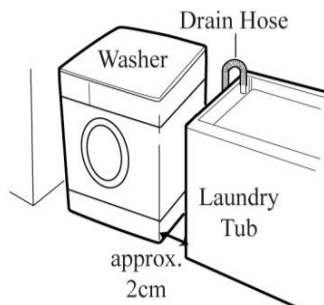


NOTE

The machine should not sway and all the adjustable feet should touch the floor.

Location of the Washing Machine

- Check location where the appliance will be installed. Make sure you have everything necessary for correct installation.
- Do not place or store your appliance below 0°C (32°F) to avoid any damage from freezing.
- Do not place or store laundry products on top of the appliance at any times.
- Install the appliance on a horizontal solid, flat, non-slippery and tough floor. Do not install onto a carpet.
- If the appliance is installed on an unsuitable floor, it could make considerable noise, vibrate severely and cause a malfunction. If the appliance is not level, adjust the feet up or down for horizontal installation.
- Never put cardboard, wood or other materials under your machine to try and stabilise the unit.
- Ventilation openings must not be obstructed.
- Leave a space (right & left : 2cm, rear : 10cm).
- In case of built-in installation, the distance between top of the washer and bottom of upper plate should be at least 3mm.



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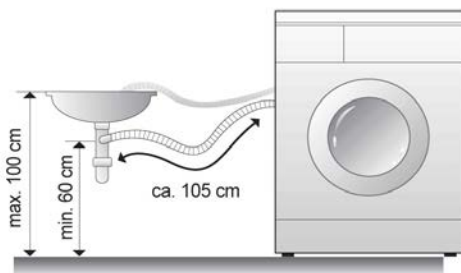
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Installation

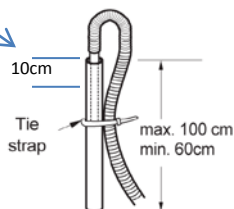
Water drainage

- The water outlet hose should be mounted at a height of minimum 60 cm, maximum 80 cm from the ground.
- The end of the water outlet hose can be fitted directly to the drainage hole on the back side of the washer.
- When installing the outlet hose, secure it with a string or tie extensions (not included).
- Never attempt to extend the water outlet hose by adding extra parts.
- If the outlet hose is too long, do not force it back into the washer. This will cause abnormal noise and damage to the product.

- Diagram below illustrates installation depending on water supply and waste outlet.



Do not insert drain hose more than 10cm (100mm) down the waste outlet pipe.



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Installation

Water

- The appliance should be connected to the cold water mains using new hose sets. Old hose sets should not be reused. In using only one water tap or in case of only one water inlet valve, connect the inlet hose to the cold water inlet valve.

Water inlet hose connection

- **Be careful not to confuse hot water inlet and cold water inlet.**
- Your machine has a single water (cold) inlet.
- To prevent leakages on the connection joints, 1 seal is included in the hose packing.
- After all connections are completed, check for leakages around the connection joints by turning on your tap completely and seeing if any water escapes.
- Be sure that the water inlet hoses are not folded, twisted, crushed or elongated by stretching.

Electrical connection

- Your washing machine is set to 220-240V and 50Hz.
- The mains cord of your washing machine is equipped with a specific earthed plug. This plug should always be inserted to a earthed socket of 13 amps. The current value of the fuse should be 13 amps.
- **We do not take responsibility for any damage that occurs due to non earthed usage.**
- Operating your appliance under low voltage will cause the life cycle of your appliance to be reduced and its performance to be restricted.

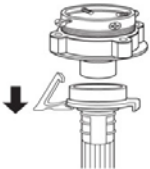
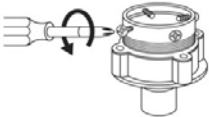
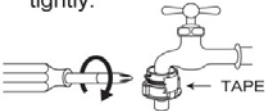
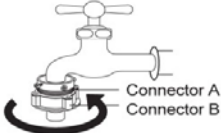
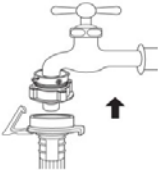



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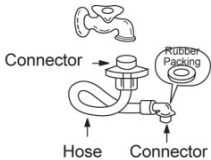
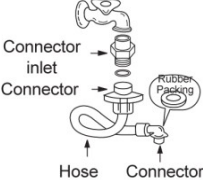

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Installation

Ordinary tap (not included)

<p>① Pull down the collar of the inlet hose to separate it from the water tap adapter.</p> 	<p>② Loosen the four screws in the water tap.</p> 	<p>③ Fit the water tap adapter into the water tap and tighten the four screws evenly while pushing up the adapter so that the rubber packing can attach to the water tap tightly.</p> 
<p>④ Remove the tape, and screw connector B into connector A tightly.</p> 	<p>⑤ Connect the inlet hose to the water tap adapter by pulling down the collar of the hose end.</p> 	<p>⑥ Connect the inlet hose adapter of the hose to the water inlet of the washing machine by turning it clockwise to be fixed tightly.</p>  <p>• Please check the rubber packing inside the inlet hose adapter of the hose.</p>

Screw-shaped tap (not included)

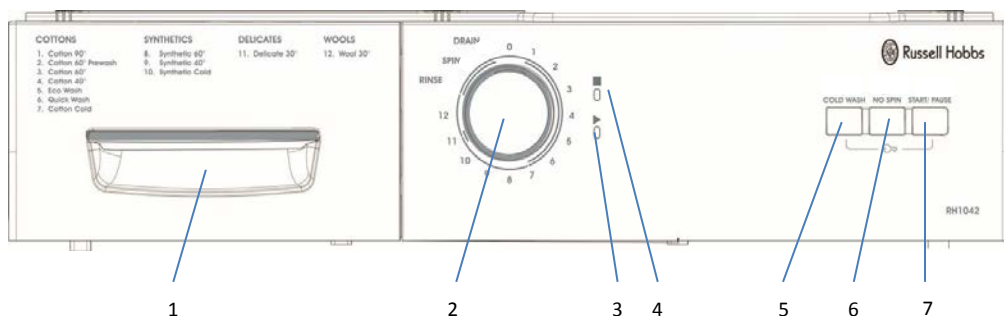
<p>① Connect the inlet hose to the water tap by screwing the connector tightly.</p> 	<p>② Connect the connector-inlet supplied if necessary.</p> 	<p>③ Insert the inlet hose adapter into the water inlet of a washing machine and turn it to be fixed.</p>  <p>* Check the packing in the inlet</p>
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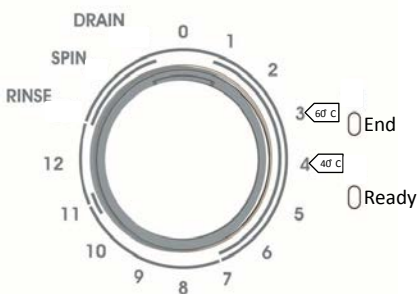
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Control Panel



1	Drawer
2	Programme Knob
3	Programme ready light
4	Programme end light
5	Cold wash
6	No spin
7	Start/Pause cycle



Programme

1. Cotton 90° C
2. Cotton 60° C With prewash
3. Cotton 60° C
4. Cotton 40° C
5. Eco wash
6. Quick wash
7. Cotton cold
8. Synthetic 60° C
9. Synthetic 40° C
10. Synthetic Cold
11. Delicate 30° C
12. Wool 30° C

Rinse

Spin

Drain

0 Off



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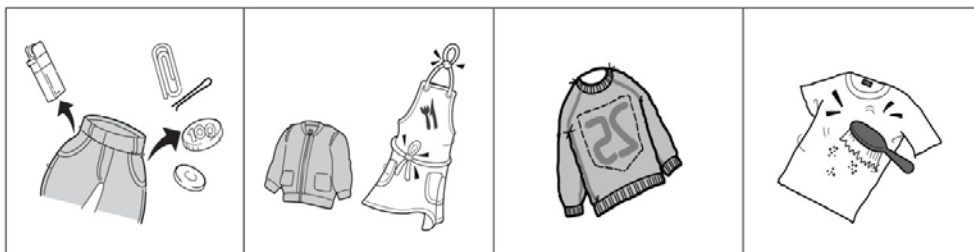
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How to Use

To obtain the best washing results, you must operate your appliance properly. This section gives you this important information.

Preparing clothes for washing

- Close zippers, snaps, and hooks to avoid snagging on other items. Remove pin, buckles, and other hard objects to avoid scratching the washer interior.
- Empty pockets and pull them inside out.
- Turn down cuffs and turn synthetic knits inside out to avoid pilling.
- Reverse textiles such as pants, knitwear, t-shirt and sweat suits.
- Tie strings and sashes to avoid tangling.
- Treat spots and stains. (See 'Removing stains' section pg32- pg34).
- Follow the washing instructions supplied on the clothing.



Important note:

Faults that emerge due to the penetration of foreign objects will void the manufacturer's guarantee.

- Separate heavily soiled items from lightly soiled ones, even if they would normally be washed together.
- Separate dark colours from light colours, colourfast items from non-colourfast items.
- Wash lint producers and lint collectors separately.



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How to Use

Child Lock

Child lock is used in order to protect the washing cycle from the effects of unwanted button activations during the cycle. The Child lock is activated by pressing the first and third button on the control panel at the same for more than 3 seconds. When child lock is activated LEDs on the cold wash and no spin buttons will blink to indicate that Child Lock is active. In order to De-activate Child Lock, the same buttons (1st and 3rd) should be pressed again for more than 3 seconds. Deactivation of Child Lock is shown by blinking of the LED on the cold wash and no spin buttons. Whilst the child lock is active all operations become inactive except for the dial number "0" which stops the cycle however, if the dial is returned to the current setting number and started the programme will continue as normal.

Running the machine

Program selection and features

Select an appropriate programme for your clothing by turning the main knob.

Start/Pause

By pressing this button, you can start the programme you have selected or pause a running programme.

Starting the programme

- Adjust the programme knob to the programme you desire.
- The programme ready light will be on.
- If you want, you can select one or more additional functions.
- Run the programme which you have selected by pressing the Start/Pause button.

Changing the programme

If you have selected a programme and you want to continue with another:

- Press the Start/Pause button.
- Bring the program knob to the O (off) position.
- Adjust the programme knob to the programme you desire.
- The programme ready light will be on.
- By pressing the Start/Pause button, run the programme which you have selected.

Cancellation of the Programme

To end a programme early:

- Press the Start/Pause button.
- Turn the programme knob to O (off) position.
- Turn the programme knob to "Draining" or "Spinning" programme.
- The programme ready light will be on.
- Run the programme you have selected by pressing the start/pause button.

End of programme

Your machine will automatically stop when the programme you have selected ends.

- The programme end light will be on.



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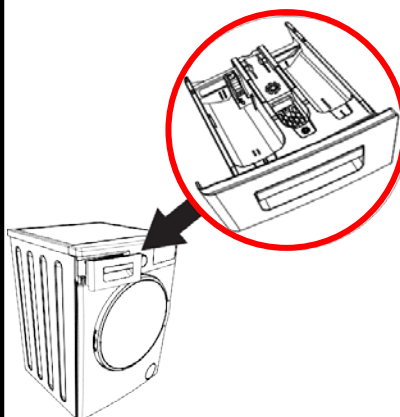
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How to Use

Detergent drawer general view



Your appliance is designed to use both powder and liquid detergent.

When using liquid detergent, use the liquid detergent apparatus supplied with the appliance.

You can use liquid detergent for all programs without pre-wash.

For this, inserted the liquid detergent apparatus into the slots located in the main detergent compartment.

Add the correct amount of liquid detergent as directed by the detergent manufacturers.

Do not exceed the 200 level mark as indicated on the apparatus.

Remove the liquid detergent apparatus if reverting back to powder detergent.

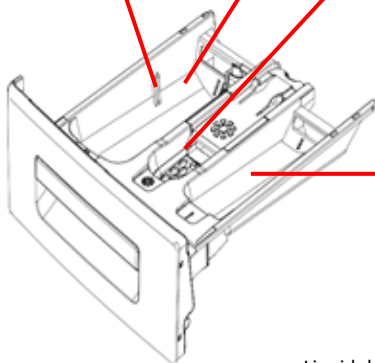
Slots for liquid detergent apparatus.

Main wash detergent compartment: In this compartment, use only substances like detergent (liquid or powder) or anti-lime. You can find the liquid detergent apparatus for your liquid detergent inside your machine.

Softener, starching compartment:

In this compartment, substances like softener for your laundry can be used, it is advised that you use amounts as directed on the softener label. If the softener is of a thick constituency, dilute with a small amount of water. (If the softener is too thick it will struggle to siphon on the rinsing cycle)

Pre-Wash detergent compartment: This compartment should only be used when the pre-wash feature is selected. It is recommended that the pre-wash feature is used only for very dirty laundry.



Liquid detergent apparatus



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How to Use

Choice of detergent and placing into the machine

The amount of detergent you will put in your machine will depend on the following criteria:

- The amount of detergent needed is based on how dirty the laundry is.
- Do not prewash your less stained laundries and put the correct amount of detergent compartment of the detergent drawer.
- The Pre-wash feature might be used for your very dirty laundry. If you are going to do a pre-wash, place 1/4 of the detergent you would normally put in the detergent compartment into the pre-wash compartment numbered 1, and put the remaining 3/4 to the detergent compartment numbered 2.
- Use detergents produced for automatic washing machines in your machine. Adhere to the advice of detergent manufacturers while determining the amount of detergent you should use with your laundry.
- The higher the degree of hardness of the water the more detergent you will need to use.
- Put the softener in the softener compartment in the detergent drawer. Do not exceed the 200 mark level. Otherwise, softener will flow into washing water through flushing.
- Softeners with high density are required to be thinned out to a degree before being put in the drawer. High density softener will clog the flush and block the flow of the softener.
- When using liquid detergent, use the liquid detergent apparatus supplied with the appliance.
- You can use liquid detergent for all programs without pre-wash.
- For this, inserted the liquid detergent apparatus into the grooves located in the main detergent compartment.
- Add the correct amount of liquid detergent as directed by the detergent manufacturers.
- Do not exceed the 200mm level mark as indicated on the apparatus.
- Remove the liquid detergent apparatus if reverting back to powder detergent, see page 17.



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How to Use

Loading clothes for washing

- Drop items into the appliance loosely. Items should move easily through wash water for the best cleaning and wrinkle-free results.
- Load appliance properly.
- You should not load your appliance with an amount of laundry that will exceed the maximum laundry amount specified for this appliance.

Overloading and selecting an inappropriate program for the wash load can:

- Cause poor cleaning, Increase wrinkling, Create excessive lint
- Wear out items faster (because of pilling).

Mix large and small items in each load. Load evenly to maintain washer balance. An unbalanced load can make the appliance vibrate and prolong program times during spin.

- Ensure that no laundry is caught between the cover and below the seal when closing the door of your appliance.
- When closing the door, push the door of your appliance until you hear the locking sound – this indicates the door is fully closed.
- In case of any malfunction, unplug the machine and close the tap first. Do not attempt to repair by yourself and contact Customer services on 0345 208 8750.
- Never open the detergent compartment when the appliance is running.
- Never force the door open when the machine is running.
- Please adhere to the manufacturers' advice regarding the use of fabric conditioner or similar products you will use in your machine.



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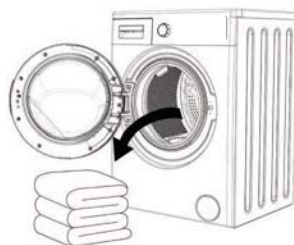
How to Use

Placing laundry into the machine

Open the loading door of your appliance.

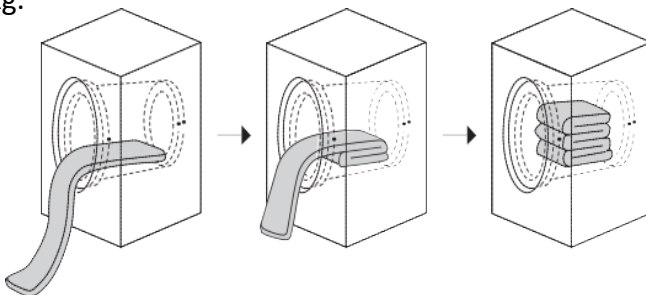


Check inside the drum of your machine. There might be laundry left inside from previous washes. If there is, empty your machine before selecting your program.



Place your laundry into the machine by spreading them well. Fold objects like quilts and blankets that you will load into the machine as shown below.

NB: Do not exceed the maximum laundry weight of 5kg.



- Appliance specifications may vary depending on the product purchased.



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How to Use

Programme	Max dry load capacity (kg)	Type of laundry	Programme times (min)
COTTON90°C	5	Dirty, cotton and linen textile.	155
COTTON 60°C (Prewash)	5	Very dirty, cotton, coloured and linen textile.	140
COTTON 60°C	5	Dirty, cotton, coloured and linen textile.	190
COTTON 40°C	5	Dirty, cotton, coloured and linen textile.	180
ECO WASH	5	Dirty, cotton, coloured and linen textile.	80
QUICK WASH	2.5	Slightly dirty, cotton, coloured and linen textile.	30
COTTON COLD	5	Slightly dirty cotton, coloured and linen textile. Washed without heating the tap water.	110
SYNTHETICS 60°C	3	Dirty, synthetic or synthetic mixture textile.	84
SYNTHETICS 40°C	3	Slightly dirty, synthetic or synthetic mixture textile.	65
SYNTHETICS COLD	3	Slightly dirty, synthetic or synthetic mixture sensitive laundry. Washed without heating the tap water.	72
DELICATE 30°C	2	Slightly dirty, cotton, coloured, synthetic or synthetic mixture sensitive laundry.	70
WOOL 30°C	2	Dirty, hand and machine to wash wool laundry.	73
RINSE	When you need an additional rinsing to be done to your clothes after the process, you can use this programme for all kinds of clothes.		28
SPIN	When you need an additional spinning to be done to your clothes after the washing process, you can use this programme for all kinds of clothes.		10
DRAIN	This programme is used to drain the dirty water inside after the washing process of your machine. If you want the water inside your machine to be drained before the programme ends, you can use this programme.		2



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First Wash

Before using the appliance for laundry, ensure you run the machine on a program of 90°C (Cotton program), with detergent and without laundry.

Before Use

- Ensure the inlet hose is connected correctly and turn the inlet valve from its closed position to the open position.
- Check that the outlet hose is connected correctly.
- Plug in the machine to the power socket.
- Run the machine on a cycle of 90°C (Cotton program), with detergent and without laundry.
- After cycle has completed, the appliance is ready for use.

Important note:

If the supply power is turned off at any stage of the washing program and then turned on, your machine will continue the program from the point where it was interrupted. This is not harmful for your machine.

Recommendations

- Put detergent into the drawer at the beginning of each wash.
- It is recommended that you wash only extremely dirty laundry in prewashing programme.
- **The amount of laundry you put in your washing machine should not exceed 5kg.**
- If your machine is not going to be used for a long period of time you should unplug the appliance, turn off the water inlet and leave the door slightly open. This is so that the inside of your machine will remain dry and will not cause an unpleasant odour.



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Trouble Shooting

- All repairs to your machine should be carried out by a qualified engineer or contact Product Care on **0345 208 8750**.
- Before contacting a qualified engineer or Product Care, please see if the problem your machine has developed can be solved with the help of the below:

Fault	Possible cause	Removing methods
Your appliance does not discharge water.	<ul style="list-style-type: none"> • Outlet hose is clogged or twisted. • Pump filter clogged. • Laundry settled in the machine unevenly. 	<ul style="list-style-type: none"> • Check the outlet hose, then either clean or untwist. • Clean the pump filter. • Spread your laundry in the machine evenly.
Your appliance vibrates.	<ul style="list-style-type: none"> • The feet of your machine have not been adjusted correctly. • Transportation screws have not been removed. • Your machine is under-loaded with laundry or laundry settled unevenly. • Your machine is overloaded with laundry or laundry settled unevenly. • Your machine rests on a hard surface. 	<ul style="list-style-type: none"> • Adjust the feet on your machine. • Remove transportation screws. • This will not stop the operation of your machine. • Do not overload the appliance more than the amount recommended and settle the laundry in the machine evenly. • Prevent your machine from resting on hard surfaces. (sides and rear)
Your appliance does not start.	<ul style="list-style-type: none"> • It is not plugged in. • The fuse has blown. • Electricity cut - off. • Start/pause button not pressed. • Programme dial 'stop' position. • The machine door is not completely closed. 	<ul style="list-style-type: none"> • Plug the machine in. • Replace the fuse. • Check mains power. • Press the Start/pause button. • Switch the programme dial to the desired position. • Close the machine door.



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Trouble Shooting

Fault	Possible cause	Removing methods
Your appliance does not fill with water.	<ul style="list-style-type: none"> Water tap has been turned off. Water inlet hose may be twisted. Water inlet hose clogged. Valve inlet filter clogged. The machine door is not completely closed. 	<ul style="list-style-type: none"> Turn the faucet on. Check water inlet hose and untwist. Clean water inlet hose filters. Clean the valve inlet filters. Close the machine door.
Excess foam has formed in the detergent draw.	<ul style="list-style-type: none"> Excessive amount of detergent used. Wrong detergent used. 	<ul style="list-style-type: none"> Press the Start/pause button. To eliminate foam formation, mix a tablespoon of softener with 500ml of water and pour the mixture in the detergent drawer. After 5 – 10 minutes, press the Start/pause button again. For the next washing operation, use the correct amount of detergent. Use detergents produced only for automatic washing machines.
Unsatisfactory washing results.	<ul style="list-style-type: none"> The dirtiness of the laundry does not match the programme select. Insufficient amount of detergent used. The washing machine is overloaded with laundry. 	<ul style="list-style-type: none"> Select the appropriate programme for the dirtiness of the laundry. See page 21 Adjust the amount of detergent based on the dirt level of the laundry. Load the washing machine with the correct amount and weight and do not exceed maximum laundry capacity.



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Trouble Shooting

Fault	Possible cause	Removing methods
As soon as the appliance fills with water, water discharges.	<ul style="list-style-type: none"> The end of the water drain hose is too low for the machine. 	<ul style="list-style-type: none"> Set the water drain hose to an appropriate height. See page 11
No water appears to be in the drum.	<ul style="list-style-type: none"> No fault. Water is in the unseen part of the drum. 	
There are detergent residues on laundry.	<ul style="list-style-type: none"> Non dissolving particles of some detergents may remain undissolved and adhere to your laundry as white spots. 	<ul style="list-style-type: none"> Perform an additional rinsing cycle by setting your appliance to 'Rinsing' programme or clean the spots using a small brush.
Laundry has oily like stains on them.	<ul style="list-style-type: none"> The reason for these oily like stains are due to oil, cream or ointment that may have been on the laundry prior to the wash. 	<ul style="list-style-type: none"> Apply laundry stain remover to affected area and repeat the wash programme with a maximum amount of detergent.

Error Codes

Display	Description	Solution	Checks to be carried out
Err 01	The start/pause light blinks.	The door is not shut properly.	Check the door, is the door of the appliance closed properly?
Err 02	The program ready light blinks.	The water level in your machine is below the heating element. The pressure of your water supply may be low or switched off.	Has the water faucet been turned on / is the mains water to the property on? Hard water areas - build up of lime scale can cause blockages in inlet hose filter, valve, internal pipes and water distribution plate.
Err 03	The start/pause light and program ready light blinks	The pump has failed or the pump filter is obstructed.	Clean the pump filter



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Error Codes

Display	Description	Solution	Checks to be carried out
Err 04	The program end light blinks.	Communication error	Switch the appliance off and unplug from the wall socket. Leave the appliance for 2 minutes so that it can discharge. Insert the plug back in the wall socket, turn on the appliance, select the desired programme and press start. Has the appliance started its programme?
Err 05	The start/pause light and program end light blink.	The heating element of your machine or the heat sensor has failed.	Hard water areas - build up of lime scale can cause blockages in inlet hose filter, valve, internal pipes and water distribution plate.
Err 06	The program ready light and program end light blink.	The motor has failed.	Turn off the appliance.
Err 07	The program start/pause light, ready light and program end light stays on permanently.	Configuration error.	Switch the appliance off and unplug from the wall socket. Leave the appliance for 2 minutes so that it can discharge. Insert the plug back in the wall socket, turn on the appliance, select the desired programme and press start. Has the appliance started its programme?
Err 08	The start/pause light, program ready light and program end light blink.	Fault error.	Switch the appliance off and unplug from the wall socket. Leave the appliance for 2 minutes so that it can discharge. Insert the plug back in the wall socket, turn on the appliance, select the desired programme and press start. Has the appliance started its programme?
Err 09	The program ready light and program end light stays on permanently.	The network voltage is too high or too low.	If the network voltage is lower than 150V or higher than 260V, your machine will automatically stop. When the network voltage is recovered, your machine will continue its operation.

All repairs to your machine should be carried out by a qualified engineer or contact Product Care on **0345 208 8750**.



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Maintenance

The correct care of your appliance can extend its life. This section explains how to care for your washer properly and safely.

When cleaning your machine, ensure that the machine is unplugged and the water supply is closed off.

Cleaning your Machine

Exterior

Wipe up detergent, bleach and other spills with a soft, damp cloth or sponge as and when they occur.

Occasionally wipe the outside of the washer to keep it looking like new.

Interior

Clean interior with 250ml of chlorine bleach mixed with 500ml of detergent. Run washer through a complete cycle. Repeat this process if necessary.

Important note

Do not put sharp or metal object in your washer, or they can damage the finish. Check all pockets for pins, clips, money, bolts, nuts, etc.

Do not lay these objects in your washer after emptying pockets.

Winter storage or moving care

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If you store or move your washer during freezing weather, winterize it.

To winterize washer

- Turn off water faucet.
- Disconnect and drain water inlet hoses.
- Run washer on a drain and spin setting for 1 minute.
- Unplug the power supply cord.

To use washer again

- Flush water pipes and hoses.
- Reconnect water inlet hoses.
- Turn on water faucet.
- Reconnect the power supply cord.



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Maintenance

Non-use or vacation care

Operate your washer only when you are at home.

If you are on vacation or don't use your washer for an extended period of time, you should:

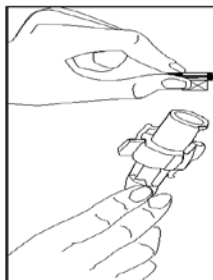
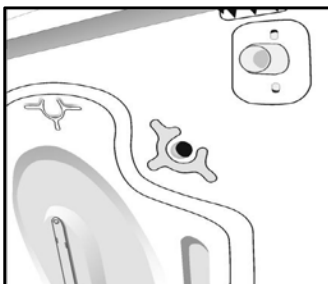
- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supplier to the washer.

This helps avoid accidental flooding (due to a water pressure surge) while you are away.

Cleaning the water inlet filter

Filters are used to avoid dirt and foreign substances in the water from entering the machine. These are on the tap and on the ends of water valves along the water inlet hose of your machine.

- If your machine cannot take sufficient amounts of water despite the tap being open, these filters should be cleaned.
- Detach the water inlet hoses.
- Remove the filters on water inlet valves using pliers and then clean it with a brush in water.
- Disassemble the filters on the tap end of the water inlet hoses manually and clean it.
- Having the filters cleaned, you can fit them in the same way reversely.
- **Filters of water inlet valves may be clogged due to a contaminated water tap, lack of necessary maintenance or valves may be broken. Which will cause water to leak into your machine continuously. Breakdowns or faults that may arise because of these reasons are not covered under manufacturer's guarantee.**



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Maintenance

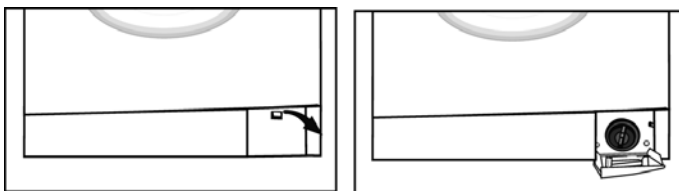
- **Please Note: Unplug the appliance before cleaning the filter for your own safety .**

Cleaning the drain filter

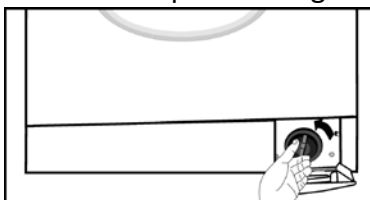
- This drain filter is used to screen foreign objects such as threads, coins, pins, buttons etc.
- If the drain filter is not cleaned regularly (after every 10 times of use), a drain problem could be caused.
- Depress the lug downwardly to uncover the pump section of the toe board and pull it towards yourself and extract it.

CAUTION

Be careful when draining if the water is hot.



- Before opening the filter cover, place a towel on the ground immediately in front of the filter hole to soak up remaining water.



- Loosen the filter cover in and allow water to flow out.
- Clean the foreign objects present in the filter.
- Check whether the pump rotates with your hands.
- After cleaning the filter, fit the filter cover by rotating it clockwise.
- Fit the pump section of the toe board.
- Remember that water will leak if you do not fit the filter cover properly.
- Appliance specifications may vary depending on the product purchased.



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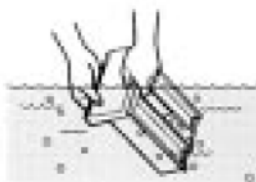
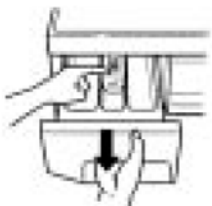
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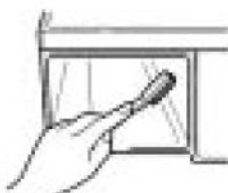
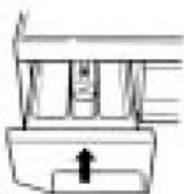
Maintenance

Cleaning the detergent case

- After a while detergent and fabric softeners leave a deposit in the case;
- It should be cleaned from time to time with a jet of running water. If necessary it can be removed completely from the machine by pressing the catch downwards and by pulling it out.
- To facilitate cleaning, the upper part (flush stopper) of the fabric softener compartment can be removed.



- Detergent can also accumulate inside the recess which should be cleaned occasionally with a brush.
- Once you have finished cleaning, replace the case and run a rinse cycle without laundry.



Do not wash your detergent drawer in a dishwasher.

- Appliance specifications may vary depending on the product purchased.



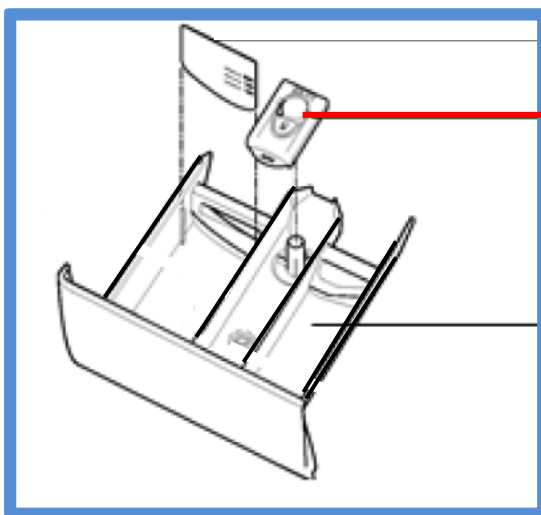
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Maintenance

Flush stopper

- Remove the detergent drawer.
- Disassemble the flush stopper and clean the softener residues completely.
- Refit the flush stopper after cleaning.
- Check that the flush stopper is correctly positioned after replacing.



Flush stopper



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Stain Removal Information

Fruit: Stretch the stained area and pour on cold water. Apply glycerine and wipe over the stain. Wait 1 – 2 hours and rinse after wiping the stained area with a few drops of white vinegar.



Grass stain: Rub over the stained area with detergent before washing.



Oil – based paint: Immediately apply paint thinner solvent over the stained area before it dries, then rub the area with detergent and wash.



Burn stain: If your laundry is suitable for applying bleach, you can add bleach into washing water. For wool fabric, a cloth previously submerged in oxygen water should be used to dampen the area of the stain. Using a dry cloth, cover the area and iron over. It should be washed after being rinsed properly.



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Stain Removal Information

Alcoholic drinks: Wash the stained area under cold water, wipe with glycerine, then rinse with a solution of water and white vinegar.



Shoe polish: Scratch out the stain taking care not to damage the material, rub over the stained area with a solution of detergent and water and rinse.



Tea and coffee: Stretch the area containing the stain and pour on hot water. Care should be taken when performing this procedure.



Chocolate and cocoa: Leave your in cold water and rub the stained area with detergent, then wash at a high temperature.



Tomato paste: Scrape away the dried pieces, leave to soak in cold water for about 30 minutes and hand wash by rubbing with detergent.



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Stain Removal Information

Blood stain: Leave to soak in cold water for about 30 minutes and hand wash with detergent.



Cream, ice cream and milk: Leave to soak in cold water for about 30 minutes and hand wash with detergent.



Mould: Clean the stained area as soon as possible and hand wash with detergent.



Ink: Hold the stained area under cold running water and wait until the inky water has completely run off. Rub the stained area with a solution of lemon juice and water, leave for 5 minutes before washing.



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Specification

Maximum washing capacity (dry laundry) (kg)	5.0
Spin speed (rev / min)	1000
Number of programs	12
Operating voltage / frequency (V/Hz)	220-240 / 50
Water pressure (Mpa)	Maximum:1 Minimum:0.1
Dimensions (HxWxL) (mm)	845x597x527



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Connection to the Mains Supply

For UK use only – Plug fitting details (where applicable):

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The GREEN/YELLOW wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured GREEN or GREEN/YELLOW.

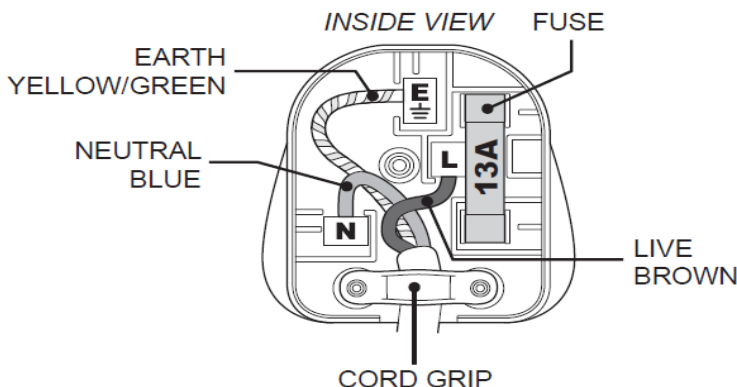
The BLUE wire is the NEUTRAL and must be connected to the terminal marked with the letter N or coloured BLACK. The BROWN wire is the LIVE wire and must be connected to the terminal marked with the letter L or coloured RED.

Always ensure that the plug cord grip is fastened correctly.

If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.



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Electric
Shock Risk



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Warranty

This product is guaranteed for 12 months from the date of the original purchase. If any defect arises due to faulty materials or workmanship the faulty product must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

The following conditions apply:

- The product must be returned to the retailer with the original proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which are supplied.
- It must be used for domestic purposes only and for its intended use.
- This warranty does not cover wear and tear, damage, misuse or consumable parts.

This does not affect your statutory rights.

Produced for:

G2S Limited

Hindley Green

Wigan

England

WN2 4EZ



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Revision 4



This symbol is known as the 'Crossed-out wheellie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to make sure the success of these schemes and for the protection of the environment. For your nearest disposal facility, visit www.recycle-more.co.uk or ask in store for details.

We reserve the right due to possible changes to design to alter the instruction manual without prior notice.